

Complaints and Appeals Form (HU-ST025-01)



Complainant Name:

Date:

Description of complaint/appeal – Provide as much detail as possible if necessary, attach evidence to support your complaint when lodging your complaint via feedback@gtntgroup.com.au

Have you attempted to resolve this issue by raising your complaint informally? Yes ☐ No ☐

If yes provide details of your informal attempt to resolve issue.

Describe informal action taken:

Complainant Signature:

Date:

Refer to Complaints and Appeal Policy for guidelines on the management of your complaint. Policy is located at www.gtntgroup.com.au